



TENnder CARE



Check In



Check Up



Check Back

TENNESSEE'S EPSDT PROGRAM

TENnderCARE



Check In!



Check Up!



Check Back!

TENNderCARE Mission

TENNderCARE is the new name for Tennessee's EPSDT Program. Tennessee has made a commitment to promoting good health in children from birth until age 21. It's called the TENNderCARE Program. TENNderCARE is a full program of check ups and health care services for children who have TennCare. These services make sure babies, children, teens, and young adults receive the health care they need. Good health begins at birth, so it's important to Check In, Check Up, and Check Back with your doctor.

What is TENNderCARE?

- ✓ TENNderCARE is Tennessee's EPSDT program in TennCare.

Why is TENNderCARE important?

- ✓ All Children in TennCare can get the services and shots they need to receive the health care they deserve.

TENNderCARE's **Importance:**

A child's check up **will include:**

- ✓ Health History
- ✓ Complete Physical Exam
- ✓ Lab Tests
- ✓ Immunizations
- ✓ Vision/Hearing Screening
- ✓ Developmental and Behavioral Screening
- ✓ Advice on How to Keep Your Child Healthy

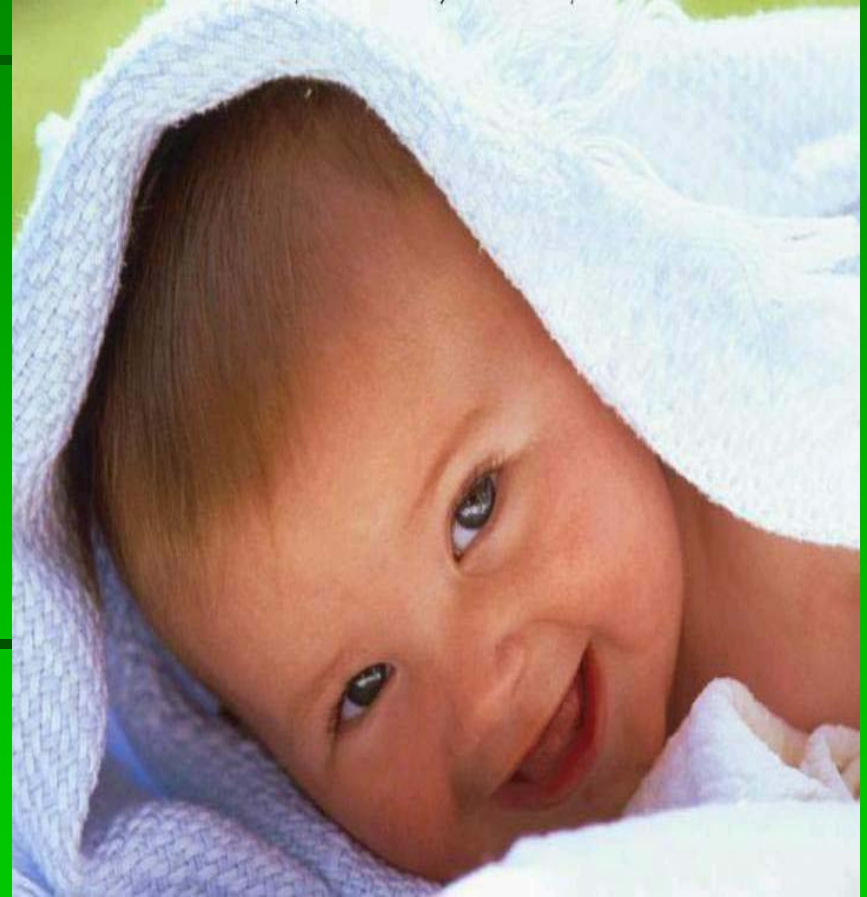


Who is eligible for TENNderCARE?

- ✓ All Children under the age of 21 on TennCare.

Where do you receive **TENNderCARE** services?

- ✓ Primary Care
Provider (PCP)
- ✓ Health Department



What is the Periodicity Schedule?

The Periodicity Schedule is a schedule recommended by the American Academy of Pediatrics (AAP) which indicates when a child should receive childhood screens.

Infancy Screening- Periodicity Schedule

Newborn
2-4 days of age
By 1 month old
2 months
4 months
6 months
9 months
12 months



Early Childhood Screening- Periodicity Schedule

15 months

18 months

24 months

3 years old

4 years old



Middle Childhood Screening- Periodicity **Schedule**

5 years old
6 years old
8 years old
10 years old



Adolescence Screening- Periodicity

Schedule

11 years old
12 years old
13 years old
14 years old
15 years old
16 years old
17 years old
18 years old
19 years old
20 years old

TENNderCARE Children and Adolescents **Receive Services through**

✓ Managed Care Organizations (MCO)

- Better Health Plans
- BlueCare/ TennCare Select
- John Deere Health Care
- OmniCare Health Plan
- Preferred Health Partnership
- TLC Family Care Healthplan
- VHP Community Care

✓ Behavioral Health Organizations (BHO)

- Premier Behavioral Systems of Tennessee
- Tennessee Behavioral Health, Inc.

Screening- Seven Components

1. Comprehensive health and developmental history includes:

- **Physical**
- **Behavioral/Developmental**
- **Dental**

2. Comprehensive Unclothed Exam

- **Compare child's physical growth against what is considered normal for child's age**

3. Immunizations-age appropriate and health history

4. Lab Tests

- **Lead Blood-under the age of two, assessment for lead risk at each visit, follow up lab test if determined high risk**

Screening- Seven Components (Cont')

5. Health Education

- Anticipatory Guidance (car seat safety, sex education, smoking, etc.)
- Counseling parents and child regarding child development
- Child development, healthy lifestyle, accident, and disease prevention

6. Hearing Screening-age appropriate

7. Vision Screening-age appropriate

Developmental and Behavioral Screening

- ✓ **Speech-language impairments**
- ✓ **Mental retardation**
- ✓ **Learning disabilities**
- ✓ **Emotional/behavioral disturbance.**

Interperiodic Screenings

- ✓ If a parent suspects a problem with his/her child, the child should be taken to the doctor.
- ✓ Any person (such as an educator, parent, or health professional) who suspects a problem may refer a child for an interperiodic screen.

Diagnosis, Treatment, and Follow up

✓ **Diagnosis**

✓ **Treatment**

✓ **Follow-up**

Special Populations in **TENNderCARE**

✓ Homeless

✓ Limited English Proficiency (LEP)

✓ Illiterate

✓ Blind

✓ Deaf

Call for Help!

✓ **TennCare Hotline**

✓ **1-800-669-1851**

✓ **615-741-4800**

✓ **Help for the Homeless**

✓ **Homeless Shelter Helpline**

✓ **1-800-413-2714**

Limited English Proficiency **(LEP)**

TennCare Refugee Advocacy Program

- **Bosnian** 1-877-652-3069 or Nashville 313-9382
- **Kurdish/Bandinani and Sorani** 1-877-652-3046 or Nashville 313-9840
- **Arabic** 1-877-652-3046
- **Somali** 1-877-652-3054 or Nashville 313-9894
- **Vietnamese** 1-800-269-4901 or Nashville 313-9899

Who Can I Call?

TennCare Consumer Advocacy Program

✓ English
1-800-254-7568
Nashville 277-7568

✓ Spanish
1-800-722-7474
Nashville 313-9972

TTY/TDD Line for Deaf

✓ Toll Free 1-800-772-7647

✓ Nashville 313-9240

Where do I call to get help with Mental Health services?

✓ TennCare Partners Advocacy Line

✓ Toll Free 1-800-758-1638

✓ Nashville 313-9972

✓ TennCare Consumer Advocacy Program

✓ Spanish 1-800-254-7568

✓ English 1-800-722-7474

TENNderCARE Covered and Non-Covered Services



TENnderCARE Preventive Covered Services

- ✓ Early and Periodic Screening, Diagnosis and Treatment.
- ✓ Screening, vision, dental, hearing, diagnostic services and other necessary health care.
- ✓ Treatment and other measures to correct or ameliorate defects and physical and mental illnesses and conditions discovered by the screening services.

Covered TENNderCARE Services

✓Clinic Services

✓Inpatient Hospital Services

✓Outpatient Hospital Services

✓Other Laboratory and X-ray Services

✓Physician Services

✓Medical and Surgical Services by a Dentist

✓Dental Services

✓Medical Care

✓Home Health Care Services

✓Private Duty Nursing Services

Covered TENNderCARE Services

- ✓Physical Therapy and Related Services
- ✓Other Diagnostic, Screening, Preventive, and Rehabilitative Services
- ✓Intermediate Care Facility Services for the Mentally Retarded
- ✓Inpatient Psychiatric Services, individuals under 21
- ✓Nurse-Midwife Services
- ✓Hospice Care
- ✓Case Management
- ✓Respiratory Care Services
- ✓Certified Pediatric Nurse Practitioner or Certified Family Nurse Practitioner Services

Additional Covered Services

✓ **Emergency and Non-Emergency
Transportation**

✓ **Organ Transplants**

✓ **Skilled nursing facility services**

Other TENNderCARE Covered Services

✓ Prescribed Drugs

✓ Dentures

✓ Prosthetic Devices

✓ Eyeglasses

Non-Covered TENNderCARE

Services

✓ Habilitation, Prevocational, Educational, and Supported Employment
✓ Services

✓ Homemaker Services

✓ Respite Care

✓ Room and Board

✓ Special Education and Related Services otherwise available throu